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WATS Feature Release Note Improve Mobile App login experience

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Support for SSO

From WATS Mobile App 2.7.0, the app supports logging in using Single Sign-On if configured in WATS.

The app also supports using Two-Factor authentication with WATS username and password.

Mobile App token

The WATS Mobile App for Android and iOS requires the user to login with their own user. The app then stores a temporary authentication cookie and uses that to get data from WATS as the user.

From WATS Mobile App 2.7.0, it will instead authenticate the user against WATS, then create a Mobile App rest API token, and store and use that to get data from WATS.

Key Points

- The user requires the Mobile Application permission to authenticate with the app.
- The Mobile App token has the MobileApp role, which has all the necessary WATS permissions to use all the features of the app. The user themselves no longer needs to have these permissions, only the permission to access the app.
- The Mobile App token can be seen in the Tokens view in the Control Panel and can be configured like other tokens, for example be restricted to a level or be revoked. The name is MobileApp#YourDeviceIdentifier.
- The Mobile App token is valid for 2 months. This is renewed when the user opens the app. After 2 months of inactivity, the user must reauthenticate to continue to use the app.